

Appointment Cancellation and No Show Policy

We understand that unplanned issues can come up and you may need to cancel an appointment. If that happens, we respectfully ask for scheduled appointments to be cancelled at least 24 hours in advance.

We confirm recall appointments with an automated call 2 weeks prior to the appointment. A personal phone call for all appointments will be made the day before. Please make sure if your contact number changes that you advise us. While every attempt will be made to confirm your dental appointment, ultimately it is the patient's responsibility to make sure all appointments are kept. Please make sure you note your appointment where you will be easily reminded.

Any appointments that are not cancelled within 24 hours or failed appointments may result in a \$30 charge that your dental insurance will not cover.

By signing below you have read and understand our policy.

Signature

Date